

Machines Can Support the Law Legal Practice in Estonia

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Not All Machine Decisions Are Al

- Technology should handle routine, rule-based tasks.
- Automatic data exchange between registers keeps Land Register information up to date.
- Examples:
 - Address or land use updated from cadastre data.
 - Name changes updated from the Population Register.
- Process simplification: automatic fee checks and use of metadata to support registry work.



Where Al Can Add Real Value for Citizens

- Estonia has a strong political ambition to adopt AI in the public sector.
- A legal chatbot is under development, and its integration also into the Land Register public portal is being considered
- Al-based chatbots could assist users by providing:
 - Guidance on portal use
 - Law-based information and basic legal advice